

The Choice Comes First



Felix Diaz-Olvera graduated from Roosevelt High School in 2014. Not without struggle, she's been supporting herself ever since. She became frustrated with constant rejections because of her lack of relevant experience and sought career guidance at the Manchester Mall One-Stop Center.

With no support network around her, but armed with a deep resolve, Felix came to the One-Stop Center as an extremely motivated and determined young adult.

Wanting to learn, she connected with our Youth Services Team and with their support and experience, rapidly developed new hard and soft skills, took advantage of internship opportunities, and developed the

abilities and the confidence needed to become a more valuable asset to an employer.

Then based on a referral from our One-Stop team, Felix competed for an office assistant position at Imperial Glass Company where she is now employed in a permanent position. Felix has now successfully competed with others for employment, has learned that challenges can be rewarding, and more confidently approaches her work – and her life. And, the launching pad for her success began with a simple commitment.